

# CONTRAT DE RÉSERVATION 2017

## BOOKING FORM 2017



**Camping Cap Taillat - 1911 Route de l'Escalet 83350 Ramatuelle France**  
 Tél. : 33 (0)4 94 79 22 53 – Fax: 33 (0)4 94 79 12 05 - Web: <http://www.camping-captaillat.com>  
 SARL LE ST TROP au capital de 520.000 Euros euros, dont le siège social est:  
 Camping Cap Taillat, Route de l'Escalet 83 350 RAMATUELLE - N° SIRET: 53151906400012 RCS: Frejus B 531 519 064 - APE: 5530Z

### NOMS ET CONTACT / NAME AND CONTACT DETAILS

Nom / Family name ..... Prénom / First name .....  
 Adresse / Adresse .....  
 Code postal / Postcode ..... Ville / City .....  
 Pays / Country ..... Nationalité / Nationality .....  
 N° de tél. / Tel no ..... Email / Email ..... @ .....

**Ce contrat est nominatif et ne peut être cédé.**

### Liste des participants / CUSTOMERS' LIST

Nom / Name	Prénom / First name	Date de naissance / Date of birth	Âge / Age
1.			
2.			
3.			
4.			
5.			
6.			

### LOCATION HÉBERGEMENT / ACCOMMODATION RENTAL

#### GAMME CONFORT

- Cottage BLUE LAGON 1 - 1 ch. 2/3 pers.
- Cottage CORSAIR - 1 ch. 2/4 pers.
- Chalet NEMO - 2 ch. 4 pers.
- Cottage BLUE LAGON 2 - 2 ch. 4 pers.
- Cottage MÉDITERRANÉE - 2 ch.
- Cottage BLUE LAGON 3 - 3 ch. 6 pers.
- Chalet MORÉA - 2ch. 5 pers.

#### GAMME PREMIUM

- Cottage BLUE LAGON 1 - 1 ch. 2/3 pers.
- Chalet NEMO - 2 ch. 4 pers.
- Cottage BLUE LAGON 2 - 2 ch. 4 pers.
- Cottage MÉDITERRANÉE - 2 ch. 4 pers.
- Cottage BLUE LAGON 3 - 3 ch. 6 pers.
- Chalet MORÉA - 2ch. 5 pers.
- Chalet SAMOA - 3CH. 6 PERS.

#### GAMME VIP

- Cottage RESORT TAILLAT - 2ch. 4/6 pers.

#### GAMME PMR

- Chalet SAMOA - 2ch. 6 pers.
- Pers. supp. x ...

Arrivée le / Arrival ..... après 16 h / after 4 pm      Départ le / Departure ..... avant 10 h / before 10 am

### EMPLACEMENTS / CAMPING PLACE

- Forfait 1 tente, 1 voiture, 2 personnes, eau, électricité et 1 accès WiFi / Package 1 tent, 1 car, 2 people, water and electricity
- Séjour du / Stay from ..... / ..... /20 ..... à / to ..... / ..... /20 .....
- Personne supplémentaire ( Voir Tarifs ) / Additional persons ( See Price ) .....
- Tentes supplémentaire / Additional tent ..... X 8€ / jour ( day )

Arrivée le / Arrival ..... après 14 h / after 2 pm      Départ le / Departure ..... avant 12 h / before 12 am

### OPTIONS / OPTIONS

- 1 Accès SPA 1 heure (20€/personne) / Acces SPA 1hour (€20/person) Nombre / Number .....
- 1 2<sup>ème</sup> véhicule ou remorque / 2<sup>nd</sup> Car or Trailer ..... X (8/jour/day)
- Kit Serviette toilette / Towel toilet Kit ..... X (10€/ séjour (stay))
- Location / rent VTT\* NB .... ( Voir tarif / See Price )
- Kit bébé / baby Kit\* (20€/séjour(stay))
- Nettoyage Final / Household (60€/séjour(stay))
- 1 Pass semaine -5 accès (80€/pers) / 1 SPA PASS - 5 acces (€80/person) Nombre / Number .....
- Location Barbecue\* (38€ la semaine) / Rent Barbecue\* (€38 week)
- Kit draps / Set of sheets ..... X (17€/séjour(stay))
- Location / rent Paddle\* ..... X (30€/jour(Day))
- Animal (6€/jour(day))

\* Quantité limité, sous réserve de disponibilité / Limited quantity, subject to availability

Je souscris à l'assurance annulation (3€ par nuits) / I agree with the cancellation insurance (€ 3 per night)  Oui / Yes  Non / No

Frais de dossier / Administrative Cost: 20€

MONTANT TOTAL DU SEJOUR / TOTAL AMOUNT OF STAY: Nombre de nuits / Number Nights ..... X Prix (Price) / Nuit (Night) ..... = ..... € ACOMPTE / DEPOSIT TO 50% .....

Je déclare avoir pris connaissance des conditions générales de vente en page 2. La signature vaut (3 derniers chiffres au dos) acceptation de celles-ci. Je m'engage donc à régler le solde 30 jours\* avant la date d'arrivée.\*

I have read the conditions the General sales page 2. The signature is acceptance thereof. I therefore agree to settle\* the balance 30 days before arrival.\*

### MODALITÉS DE PAIEMENT

- Chèque  Virement bancaire / Bank Transfer IBAN CAPTILLAT FR76 1560 7000 7860 5216 1086 522 CCBPFRPNCE
- Carte bancaire / Credit Card (visa / mastercard) N° [ ] Cryptogramme [ ]
- Date d'expiration / date of expiry .... / ..... Nom du porteur .....

J'ai pris connaissance des conditions de vente et les accepte toutes. / The tenant declares that he is aware of and fully accepts the obligations of the contract, the booking conditions, the rules and the price of the campsite.

À ..... le .....

«Bon pour accord» et signature

Signature de la direction du camping

# GENERAL TERMS CONDITIONS

## HOW TO BOOK YOUR RENTAL OR YOUR LOCATION?



Go to our website and let yourself be guided to make your reservation online and use our secure online payment.  
[www.camping-captailat.com](http://www.camping-captailat.com)



Contact us by e-mail: [info@camping-captailat.com](mailto:info@camping-captailat.com)



By phone: **04 94 79 22 53**



By post: **1911 route de l'Escalet - 83350 RAMATUELLE**

So as to be able to benefit from the proposed services, we would ask you to read the general booking terms set out below attentively. These terms govern the sales of stays, and are valid at the moment the booking is made. Reserving a stay implies full compliance with our general booking terms.

### DATES AND OPENING TIMES:

The Cap Taillat campsite is open from 26 March 2017 to 29th October 2017. The reception desk is open every day: - Low season (April - June and September - October) from 9.00 a.m. to 12.00 noon, and from 3.00 p.m. to 6.00 p.m. - Peak season (July & August) from 8.30 a.m. to 12.30 noon, and from 3.00 p.m. to 7.30 p.m. Telephone lines are open throughout the year for any information, from Mondays to Saturdays, between 9.00 a.m. and 12.00 noon, and between 2.00 p.m. and 7.00 p.m.

### BOOKING TERMS:

The booking takes effect only with the agreement of the campsite, after reception of the deposit and the reservation form duly completed and signed, or after acceptance of the general terms of sale for on-line bookings. The reservation of a camping pitch or of rented accommodation is made on a strictly personal basis. In no case is it authorised to sublet or to hand over one's reservation to another party without first obtaining permission from the management. Under-age children must be accompanied by their parents or legal guardians.

**The camping pitch:** The basic rate includes the pitch for the tent, the caravan or the camper for 1 or 2 people, electricity and access to the reception infrastructures. Additional costs (extra person, child or adult, or additional vehicle) are not included in the fixed rate, and will be added to the aforesaid set rate. The time of arrival is fixed at 2.00 p.m. at the earliest, and the time of departure will be no later than 12.00 noon. It may be possible to stay longer on the site according to availability.

**Rentals:** The rented accommodation includes a fitted kitchen, shower-room and bedroom(s). N.B. It is important to note that sheets, tea-towels, dusters, cloths (for household tasks), household cleaning products and towels are not provided. • The rates for rentals include the people (depending on the size of the accommodation), water, gas, electricity, a vehicle and access to the facilities on the campsite. During the peak season (July & August), only bookings for a minimum of 7 days are accepted. The campsite reserves the right to refuse access to groups or families who arrive with more people than the rented accommodation can cater for, or to increase the cost of the stay.

### RATES AND TOURIST TAX:

The prices indicated are valid for the 2017 season. They correspond to a rented accommodation for one night, in euros, all taxes included, barring the tourist tax, which is €0.66 per day and per person of and over 18 years of age. This tax is collected by the municipality, and is invoiced with your accommodation. You will be required to pay this tax on your arrival at the campsite.

### TERMS OF PAYMENT:

You will be required to pay a 50% deposit when you make your booking, and the balance is to be paid 30 days before your arrival. Should the reservation be made less than 30 days before your arrival, then the total amount of the stay must be paid when booking, and BY BANKER'S CARD ONLY. Should the balance of the stay not reach us within the 30 days before the arrival date, the stay will

be considered as cancelled (see terms of refund of sums paid in the paragraph "Cancellation by client").

### HOW TO RESERVE:

- By Internet: Log onto [www.camping-captailat.com](http://www.camping-captailat.com) and book your stay on line 24h/24, (security of payment) in less than 10 minutes. Payment can be made by banker's card only (visa, debit card, Mastercard). You will be required to pay a 50% deposit of the total amount of your stay, and, with your agreement, the balance of your stay will be directly debited (on the same banker's card) 30 days before your arrival. By telephone: Our sales team will advise you according to what you are looking for, and your budget, and will register your reservation. You will be required to pay a 50% deposit of the total amount of your stay when you make your booking. By ordinary mail: Send us your reservation form, together with a 50% deposit of the total amount of the stay. Whichever booking formula you choose, you will be asked to pay a deposit in order to validate your booking. Upon reception of your booking form and deposit, we will then confirm your reservation. The balance of your stay is to be paid 30 days before your arrival. We reserve the right to choose the allocated places. It is imperative that you complete the booking form correctly. Any incomplete or illegible booking form risks holding up the processing of the file.

### CANCELLATIONS AND CHANGES:

1. With no message from you to notify that the date of arrival has been put back: the accommodation could once again be available for sale 24 hours after the date of arrival indicated on the contract; you will therefore not be able to benefit from your reservation, and will lose the sums paid ( see the terms of payability of sums in the paragraph "Cancellation by the client"). 2. Services not used: Any stay in rented accommodation which is cut into or shortened (late arrival, early departure) by the client will not be refundable. Cancellation by the Cap Taillat campsite: In the event of a cancellation by the Cap Taillat campsite, except in the case of 'force majeure', the total amount of the stay will be refunded. However, this cancellation will not give rise to a payment of any whatsoever compensation. 3. Cancellation by the client: All cancellations of a reservation must be made in writing (registered letter with acknowledgement of receipt). The sums paid, whether deposits or the total amount of the stay, can be covered by the cancellation guarantee explained below. The refund of the sums paid will be carried out, with a deduction of the sums specified below: A) If a cancellation insurance has been taken out: We guarantee the refund of the sums paid to the campsite, barring administrative costs related to the cancellation (€20) up to the day before your arrival, on the condition that the cancellation is for the following serious motives: -the person who has booked, or his/her spouse, or one of his/her children is seriously ill, -the person who has booked, or his/her spouse, or one of his/her children has had a serious accident, -the person who has booked, or his/her spouse, or one of his/her descendants has died, the person who has booked, or his/her spouse has been made redundant. B) If no cancellation insurance has been taken out: If the cancellation is made: -More than 30 days before the date the stay is due to commence, the deposit paid will be kept by the campsite. -Less than 30 days before the date the stay is due to commence: -If the total amount of the stay has been paid: the campsite will keep 100% of this amount -If only a deposit has been paid: the balance which remains becomes payable immediately. The client acknowledges that he is expressly responsible for settling the said debt to the campsite..

### YOUR STAY:

1. Rented accommodation: The rentals will be at your disposal as from 4.00 p.m. the day of your arrival. A security of €300 will be requested on the client's arrival, before he/she is handed the keys. This security will be given back to the client, after a complete inspection of the premises (INVENTORY) the day of his/her departure, or at the latest after a delay of 8 days maximum. The management reserves the right to keep all or a part of the security in the event of a non-respect of the hygiene and/or of the rented material. If the departure of the client is to take place outside reception opening times, the rented accommodation will be inspected later, and the security cheque will be returned by post within a maximum of 8 days. 2. During your stay: It is for the holiday-maker to make his/her own arrangements where insurance coverage is concerned; the village accepts no responsibility in the event of theft, fire, bad weather etc., or for any incident concerning the holiday-maker's TPL (Third Party Liability). Each titular resident of a rental is responsible for any disturbance caused by the people sharing the said rental, or by any visitors received in this rental. 3. Departure: Rentals: On the day of departure indicated on your contract, the rented accommodation must be vacated before 10.00 a.m. The accommodation must be left in a perfect state of cleanliness. An inventory will be carried out, and the cost of repairing any damage or breakage will be borne by the client. Likewise, the client will bear the cost of getting the accommodation back into its original state, should this be necessary. The security charge will be given back at the end of the stay (or will be posted to you no later than 8 days after your departure), after deduction of any sum intended to cover the costs in the event of any damage being noted during the inventory at the end of the stay. The holding back of the security does not exclude the right to request further compensation should the costs exceed the sum of the security. Should the rental not have been cleaned before your departure, you will be requested to pay a fixed price of €55 per bungalow for cleaning services. For any delayed departure, an additional day could be invoiced to you (nightly rates in force).

### ANIMALS:

Pets are accepted at a fixed price (refer to "Rates Terms"). Animals must at all times be supervised, and kept on leads by their owners during the stay at the campsite. Any non-respect of hygiene or of safety caused by the animal could be punished by the eviction from the campsite of its owners, with no refund whatsoever of the sums paid. The vaccination papers for dogs and cats must be up to date and valid. Animals are strictly forbidden around the swimming-pools, in food stores and inside the campsite's buildings.

### LITIGATION:

In the event of litigation, competence is delegated to the courts based in the jurisdiction of the campsite. To resolve any dispute, please first contact customer service at the office. If your concern is not resolved, you have the option to request mediation via Medicycs consumer services, provided that you do so within one year of the date you submitted a written copy of your complain to us, with return receipt and signature confirmation. Medicycs, 73 boulevard de Clichy, 75009 PARIS - 01.49.70.15.93 - [contact@medicycs.fr](mailto:contact@medicycs.fr)

